

MISD District iPad – Common FAQs

1. How does my student get an iPad?

Each student can check out an iPad under two conditions:

- The parents must give permission in the online registration documents that they are allowed to use a district-owned iPad.
- Each student must pay a refundable deposit of \$50 to the campus bookkeeper. If the parents plan on applying for Free or Reduced lunch, they must get approved **before** they can pay an iPad deposit. Students who are approved for reduced lunch pay a deposit of \$25 & students who are approved for free lunch pay a deposit of \$10.

2. What happens after they pay an iPad deposit?

Once the student pays the campus bookkeeper the required deposit, she will give the student a receipt of payment. The student will need to take that receipt to the Campus iPad Technician in room J-120. The Technician will then take down the student's information and set up an iPad for them to pick up later in the day.

3. What if my student breaks their iPad?

The student needs to visit the iPad Technician's office (Room# J-120) with the damaged iPad. The Technician will evaluate the damages and determine if a new deposit needs to be paid in order to receive a replacement.

4. What if my student loses their iPad?

The student will need to visit with the Campus iPad Technician ASAP. The sooner the district device is reported missing; the better chance they have of recovering it.

5. My student is spending more time playing games than doing their homework and assignments. Is there a way to remove the distractions from the device?

Yes. With parental permission, the student's district-owned iPad can be placed under restrictions. This will prevent the students from accessing the App Store and downloading games and non-school related material. Other ways of restricting the device are: removing the Camera and FaceTime and restricting web access. The restrictions are controlled with a 4-digit PIN# that only the iPad Technician and the parents know. The parents will determine the time in which the student is placed on restrictions.

6. My student lost/broke their charger. Can they get another one?

No. The charger that the student is given at the time they are issued the iPad is the only one the district will provide to the student. They are responsible to keep their district iPad and its accessories in good working condition in order to receive their iPad deposit back. In the event the charger is broken or lost, the student must provide their own replacement.